Confidently Sell Anywhere/Anytime with Our Unified Commerce Solution

In a sea of off-the-shelf POS/eCommerce integrators, Retail Dimensions is the only company that works side-by-side with you to unify your physical and online sales channels, uniquely solving your specific needs. Gain accuracy, reduce errors and repetitive work while providing richer experiences for your customers. We automatically sync all your stores 24/7, giving you the peace of mind and time do what matters: growing your business and simplifying your life.

1,000+ Satisfied Customers Since 2003

Retail dimensions has delivered individualized omnichannel solutions for all types of retail longer than anyone. We bring deep experience, expertise, and seasoned agility to solving your retail challenges.

We Know Retail: We Know You

A lot of companies know ecommerce. We know retail; it's in our history. We know the challenges you face day-to-day. We understand how accurate, unified POS/ecommerce information makes your operations more efficient and your stores more profitable.

Collaborative Solutions Fit You Perfectly

We're the preeminent experts in POS/eCommerce connection. But you're the expert in your business. So we listen to you, learning your systems and vision. Then we schedule joint meetings, incorporate real life situations from your POS, analyze and test as we go. So your solution's a precise fit for you.

RD-ICE Gives You Flexible Options

We won't box you in to an inflexible system. RD-ICE, our Integrated Platform, flexes to meet your needs. RD-ICE allows you to quickly build and control your catalog on the web, connecting your online sales to your POS, with dynamic 24/7 inventory and order status updating.

We're the Original Retail Pro "Pro's"

We're the Charter Member of Retail Pro's Certified Development Partner Program; our Retail Pro Certified System Engineers ensure that your online sales channels mesh seamlessly with Retail Pro.
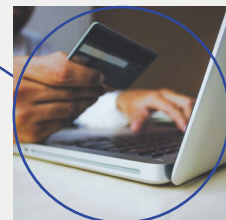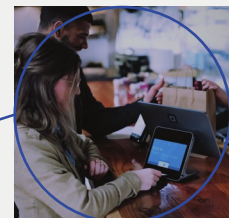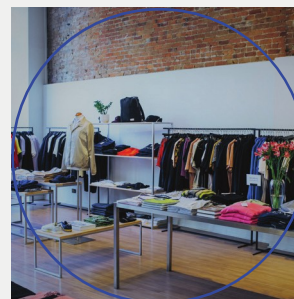
Sell From/Ship Anywhere, Provide BOPUS

Create a seamless customer experiences: sell at your store plus online/mobile, then provide shipping via major carriers, plus Buy Online, Pick Up in Store options. Our fulfillment applications improve cash flow while giving your customers the shopping options they want.

Seamlessly Connect Your Omnichannel Commerce

Automatically Sync Your:

- Multi Store Location Inventories
- Physical and Online Sales Channels

Provide Richer Customer Experiences

- Buy Online or Mobile, Pick Up in Store
- Automatically fulfill orders via all major carriers

Retail Dimensions is the chosen Retail Pro Integration Provider by retailers in over 20 countries.

We Provide Integration Solutions for the Most Common eCommerce Platforms.

Our Clients Have Enjoyed:

The Miami Heat Store: Integration of Retail Pro 9 to Shopify. They can process thousands of orders in a 24-hour period.

Dover Street Market: Integration of Retail Pro 8 and 9 to both Magento and Shopify in the UK and US: Japan and Asia are coming soon.

Shoe Station: 20+ stores integrated with Retail Pro 9, Magento 2, supporting multiple sales & download channels into Retail Pro, Amazon for FBA & FBM orders & FBM order updates. Plus, integration to UPS shipping.

Junk Gypsy: Client since 2013: Integration of Retail Pro 9, through our RD-Ice™ platform to Magento 2 site.

Integration Features

- Fits any retail niche
- Automatic sync: product availability, pricing, orders, customers
- Buy Online Pick Up in Store
- Multi Store Location Inventory
- Fulfillment Automation
- Functions with multiple online Channels, devices, screen sizes
- Unlimited unique category structure per channel
- Flexible & easy product to category Assignment & Product Merchandising
- Merchandise products for website: include product images, titles, long descriptions, vendor, meta descriptions, URL, word mapping, selling thresholds & more
- Enter products once – available on all channels
- Control pricing in Retail Pro, automatically update website
- Supports multiple price levels by channel
- Select one, all, or multiple inventories to sell online
- Display only, out of stock, or backorder messaging
- Pre-Order & Back-Order availability for sale online
- View online buy at store
- Fill at what store
- Automated order downloads as SO's or receipts
- Web order prefixing for segregated sales reporting
- Customer matching to prevent duplicates
- Process orders using Retail Pro order workflows
- Multi-tender support
- Shared Gift cards
- Returns, Cancellations & Order changes
- Auto Transfer upon request
- Gift Registry
- Phone in customer service order tracking
- Auto Notifications
- Shipment confirmations generate customer e-mails with tracking info, auto-capture
- Drop shipment & Partial Ships
- RDi has fulfillment applications available

- **Alliance Partner of Retail Pro International**
- **Retail Pro Certified**
- **Charter Member of the Retail Pro International Development Partner Program**